



**To whom it may concern**

We are the first Mercure hotel in Germany, which changed its Front Office and POS Software to Silverbyte Optima and we are enthusiastic about this new Software.

This software is a reinvention of hotel software. Complex but simple to use.

It is a beginning of a new generation of hotel software. I worked with two other programs before Fidelio 7 and Hogatex but no other software is so easy to handle like Optima.

Silverbyte put the advantages of both programs together and finds solutions for every problem at daily work. Silverbyte configured the program in our hotel for our daily work. For every problem we had they found a solution. Every problem is solved by Silverbyte Team.

It is a pleasure to work with Silverbyte Optima in our hotel and  
It is a good investment for every hotel for the future.

Kind regards

Mercure Airport Hotel Hamburg

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